

SURVEY RESPONSES:

Total # of respondents: **161**

WorkWithoutLimits
— PUTTING ABILITIES TO WORK —

Benefits Counseling Training:
**Nuts and Bolts of SSI and SSDI,
Public Health Insurance
and Other Public Benefits**

Training Dates:
FY19

I feel confident identifying myths

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

Presenters were knowledgeable

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

Help clients distinguish between Social Security programs

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

I know where to direct clients for Benefits Counseling

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

Aware of the potential impact earnings can have on benefits

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

Identify the health insurance programs available to my clients

Agree/Strongly Agree: **97%**
Disagree/Strongly Disagree: **3%**

Understand the available Social Security work incentives

Agree/Strongly Agree: **97%**
Disagree/Strongly Disagree: **3%**

Understand the importance and the requirements of reporting income

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

Information was easy to understand

Agree/Strongly Agree: **97%**
Disagree/Strongly Disagree: **3%**

There was enough time for questions

Agree/Strongly Agree: **96%**
Disagree/Strongly Disagree: **4%**

Presentation was clear and flowed well

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

Recommend this presentation to others

Agree/Strongly Agree: **98%**
Disagree/Strongly Disagree: **2%**

COMMENTS:

Name anything that you would change or add to improve this presentation.

I thought the training was so informative and very good. The facilitators were very approachable and answered all questions.

More activities would have been helpful, especially on day 2.

I thought the training was so informative and very good. The facilitators were very approachable and answered all questions

Have activities become more complex as we learn more.

More explanations of benefits (SSI, SSDI, SNAP, etc) that are available or restricted based on citizenship. Citizen vs. permanent resident vs visa, etc

Great training- everyone that works with population that receive SSI and SSDI should have to take this!!

More information on housing benefits and programs. More information on different housing vouchers

More examples, more time on public benefits and health insurance.

Limit questions from audience. It became confusing.