



ZOOM Accessibility Best Practices

Introductions

It's a rising best practice to provide a very concise visual description of yourself to kick off your introduction. If you have a disability and choose to self-identify, as always, that is completely up to you! Here is sample of what I might say:

- Hello, my name is Bonnie Rivers. I am a white female, covered in freckles with very big curly, brown hair. I am wearing bright blue glasses and an orange polka dot shirt. ... [and then proceed into your content]

Breakout Rooms

Low vision users using magnification may miss the pop-up dialog box telling them to go to breakout rooms.

- Be overtly descriptive of the fact that you're using this feature (e.g. "You are not getting a prompt on your screen to go to a breakout room.")

Polling

Low vision users using magnification may miss the pop-up dialog with the poll questions and screen-reader users have inconsistent experiences, sometimes the poll is announced, sometimes it is not.

- Be overtly descriptive of the fact that you're using this feature (e.g. "We are launching a poll now which should pop up automatically on your screen.")
- Read out the poll question & answer choices; be flexible in how poll responses are accepted (e.g. "if easier, feel free to put your response in the Chat box or use the hand-raise feature and share your response verbally when called upon.")

Annotation

The annotation feature is entirely inaccessible for screen-reader users and poses challenges of color contrast for low vision users.

- If annotation must be used, verbal descriptions of anything being annotated are helpful.

Chat

Chat works fine regardless of assistive software used for the majority of low to no vision users.

Hand-Raise

Chat works fine regardless of assistive software used for the majority of low to no vision users.