



Company Profile

1. Company Name: UHealthSolutions, Inc.
2. Company website: <https://www.uhealthsolutions.org/>
3. Company Overview: UHealthSolutions, Inc. is the nonprofit business affiliate of UMass Medical School. Our mission is simple: to deliver high-performance health care solutions. We provide administrative and business process solutions to help people access benefits and services.
4. Listing of Internship Opportunities: none
5. Current Hiring Needs: UHealthSolutions seeks individuals for the position of Member Services Representative!

In this role, individuals will work with various healthcare programs within our Contact Center. These programs are designed to provide outbound and inbound call center services to various members assisting them with basic program information, enrollment status, referral services, assistance with the application process and clarification of member mailings.

6. Potential locations (Cities/Towns) of job and internship opportunities and/or remote working: Currently 100% remote work. In office location: 333 South Street, Shrewsbury, MA 01545
7. What are the desired Majors or Degrees: High school diploma or equivalent; Must have at least 1 year of previous experience in a customer service role including at least 1 year of experience providing service by phone.
8. Desired GPA, if applicable: N/A
9. Brief description of your company's diversity and inclusion initiatives, accolades, etc.:

UHS has a strong commitment to supporting employee diversity, inclusion, and affirmative action in our workforce. We attract employees to the organization who mirror the demographics of the communities we serve. We support initiatives and promote ideas to help build a strong organizational workforce that embraces inclusion and diversity, while appreciating differing perspectives and contributions from all employees.

10. Brief description of company culture:

The friendly, cooperative environment at UHealthSolutions promotes close collaboration and strong working relationships within and across all of our teams. Our employees have opportunities to learn new skills and broaden their expertise through our cross-training programs. We also actively participate in a number of initiatives and events that support the Greater Worcester community.

11. Company Social Media information:

- a. Twitter Handles: <https://twitter.com/UHealthSolutions>
- b. Facebook username: <https://www.facebook.com/uhealthsolutions/>
- c. LinkedIn username: <https://www.linkedin.com/company/uhealthsolutions>