

## FY21 Benefits Counseling Training Feedback

# Benefits Overview, The Nuts and Bolts of SSI and SSDI, Public Health Insurance and Other Public Benefits

Number of Responses: 85

### SURVEY RESPONSES

**The training met my needs  
and expectations.**

Strongly Agree/Agree **93%**

**The training answered questions I had  
coming into the session.**

Strongly Agree/Agree **96%**

**The format and delivery of the content  
was effective.**

Strongly Agree/Agree **92%**

**The training content was appropriate  
for the audience.**

Strongly Agree/Agree **90%**

**The presenters were knowledgeable  
and engaging.**

Strongly Agree/Agree **95%**

**I would recommend this training to  
my co-workers.**

Strongly Agree/Agree **92%**

**I feel more confident in my ability to  
distinguish between SSI and SSDI and how  
they are impacted by work.**

Strongly Agree/Agree **91%**

**There was enough time for questions.**

Strongly Agree/Agree **96%**

### COMMENTS

**What other disability-related information  
could you benefit from learning about?**

Difference in eligibility and/or benefits between mental health and physical health.

Insurance and how to connect people to the right person to resolve issues regarding coverage, lapses, etc.

How SSI applies to individuals with disabilities under 18 years.

**What did you like best about the training?**

The presenter was clear and knowledgeable.

Helpful to have everything laid out and explained so clearly.

I learned 10 new things in the first 5 minutes of training!  
I really appreciate the Resource Guide - it is invaluable and I know I will be referring to it frequently.

**What were the key takeaways?**

There are experts in SSI/SSDI benefits that can help us with difficult or confusing cases. A relief!

You gain more money when working and it's essential to maximize benefits. And there are many opportunities to do so.

Must maintain communication with Social Security.

So much information that is not shared with families/recipients.  
TWP periods, incentives for MRC and DDS staff, special conditions, employer subsidy.

**What did you like least  
about the training?**

The math ;-)

**What could be done better?**

Maybe add an extra hour for review at the end of the course as a way to reinforce the lessons