FY21 Benefits Counseling Training Feedback
Benefits Overview, The Nuts and Bolts of SSI and SSDI, Public Health Insurance and Other Public Benefits

Number of Responses: 85

SURVEY RESPONSES

The training met my needs and expectations.
Strongly Agree/Agree 93%

The training answered questions I had coming into the session.
Strongly Agree/Agree 96%

The format and delivery of the content was effective.
Strongly Agree/Agree 92%

The training content was appropriate for the audience.
Strongly Agree/Agree 90%

The presenters were knowledgeable and engaging.
Strongly Agree/Agree 95%

I would recommend this training to my co-workers.
Strongly Agree/Agree 92%

I feel more confident in my ability to distinguish between SSI and SSDI and how they are impacted by work.
Strongly Agree/Agree 91%

There was enough time for questions.
Strongly Agree/Agree 96%

COMMENTS

What other disability-related information could you benefit from learning about?

Difference in eligibility and/or benefits between mental health and physical health.

Insurance and how to connect people to the right person to resolve issues regarding coverage, lapses, etc.

How SSI applies to individuals with disabilities under 18 years.

What did you like best about the training?

The presenter was clear and knowledgeable.

Helpful to have everything laid out and explained so clearly.

I learned 10 new things in the first 5 minutes of training!
I really appreciate the Resource Guide - it is invaluable and I know I will be referring to it frequently.

What were the key takeaways?

There are experts in SSI/SSDI benefits that can help us with difficult or confusing cases. A relief!

You gain more money when working and it’s essential to maximize benefits. And there are many opportunities to do so.

Must maintain communication with Social Security.

So much information that is not shared with families/recipients.
TWP periods, incentives for MRC and DDS staff, special conditions, employer subsidy.

What did you like least about the training?

The math ;-)

What could be done better?

Maybe add an extra hour for review at the end of the course as a way to reinforce the lessons

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