

## Community Resource Guide

### Public Benefit Programs

#### DTA (Department of Transitional Assistance)

##### Benefit Programs:

- Supplement Nutrition Assistance Program (SNAP or Food Stamps)
- Transitional Aid to Families with Dependent Children (TAFDC)
- Emergency Aid to the Elderly, Disabled, and Children (EAEDC)

**Phone:** 1-877-382-2363

**Website:** [Department of Transitional Assistance \(DTA\)](#)

#### HUD/DHCD (Housing and Urban Development/ Housing and Community Development)

##### HUD Housing

- Public Housing Authority properties
- Mobile Section 8 Voucher
- Supportive Housing Program
- HOME Investment Partnerships Program, etc.

**Website:** [Housing and Urban Development](#)

##### DHCD Housing

- MA Voucher Rental Program
- Alternative Housing Voucher Program

**Website:** [Housing and Community Development](#)

#### MassHealth

##### Insurance Programs

- MassHealth Standard
- MassHealth CommonHealth
- MassHealth Family Assistance
- MassHealth CarePLUS

**Phone:** 1-800-841-2900

**Website:** [MassHealth](#)

#### Medicare

##### Insurance Programs

- Part A (Hospital Insurance)
- Part B (Medical Insurance)
- Part C (Medicare Advantage Plans)
- Part D (Outpatient Prescription Drug Plan)

**Phone:** 1-800-633-4227

**Website:** [Medicare.gov](#)

#### Social Security

##### Benefit Programs

- Supplemental Security Income (SSI)
- Social Security Disability Insurance (SSDI)
- Childhood Disability Benefits (CDB)

**Phone:** 1-800-772-1213 (V) or 1-800-325-0778 (TTY)

**Website:** [Social Security Administration](#)

**Website:** [The Red Book - A Guide to Work Incentives](#)

### Benefits Counseling

#### Work Without Limits Benefits Counseling and Project IMPACT

**People Served:** SSI, SSDI, SNAP, EAEDC, TAFDC and HUD beneficiaries

**Services:** Both programs offer free and confidential benefits counseling and analysis on how work income can impact all types of public cash and healthcare benefits

**Work Without Limits Phone:** 1-877-937-9675

**Website:** [Work Without Limits Benefits Counseling](#)

**Work Without Limits Counties Served:** Berkshire; Franklin; Hampden; Hampshire; Middlesex; Worcester

**Project IMPACT Phone:** 1-800-734-7475

**Project IMPACT Counties Served:** Barnstable, Bristol, Dukes, Essex, Nantucket, Norfolk, Plymouth, and Suffolk

#### SHINE

**People Served:** Medicare and/or MassHealth members in Massachusetts

**Services:** Serving the Health Insurance Needs of Everyone (SHINE) provides free public health insurance information, counseling and assistance as well as advice on receiving both public and employer-sponsored health insurance

**Phone:** 1-800-AGE-INFO (1-800-243-4636) and press 3

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## Community Resource Guide

### Employment Support Programs

#### Employment Services Program

**People Served:** TAFDC beneficiaries

**Services:** Provides clients with basic skills, education, trainings, occupational skills and support services, such as childcare and transportation

**Phone:** 1-877-382-2363

#### Family Self-Sufficiency Program

**People Served:** HUD Mobile Section 8 Housing Choice Voucher participants

**Services:** Provides child care, transportation, education, job training, employment counseling, financial literacy, and homeownership counseling, among other services

**Phone:** 1-617-573-1150 or your local Public Housing Authority office

#### MassHire Career Centers

**People Served:** All Massachusetts residents

**Services:** Provides job assistance services, including career counselors, attending workshops and short-term training, developing resumes, writing cover letters, and more

**Website:** [MassHire Career Centers](#)

#### Ticket To Work

**People Served:** SSI and SSDI beneficiaries

**Services:** Provides access to vocational rehabilitation, career counseling, job training, job placement & more

**Phone:** 1-866-968-7842 (V) or 1-866-833-2967 (TTY)

**Website:** [Ticket To Work](#)

**Website:** [Work Without Limits Employment Network](#)

### Benefits & Legal Advocacy

#### Health Care For All

**People Served:** All Massachusetts residents

**Services:** Helps individuals enroll in public health insurance programs, get assistance paying for health insurance, and answers questions about private insurance

**Phone:** 1-800-272-4232

#### Massachusetts Office on Disability

**People Served:** All Massachusetts residents

**Services:** Online portal connecting individuals to public resources and information that will improve access to justice for low income and disadvantaged populations

**Website:** [Massachusetts Office on Disability](#)

#### MassLegalHelp

**People Served:** All Massachusetts residents

**Services:** Offers resources and information about legal issues facing lower income Massachusetts residents

**Website:** [MassLegalHelp](#)

#### Project Bread

**People Served:** All Massachusetts residents

**Services:** Online portal connecting people to SNAP (Food Stamp) information

**Phone:** 1-800-646-8333 (V) or 1-800-377-1292 (TTY)

**Website:** [Getting SNAP](#)