MA Community Resource Guide

Public Benefit Programs

**DTA (Department of Transitional Assistance)**

**Benefit Programs:**
- Supplement Nutrition Assistance Program (SNAP or Food Stamps)
- Transitional Aid to Families with Dependent Children (TAFDC)
- Emergency Aid to the Elderly, Disabled, and Children (EAEDC)

**Phone:** 1-877-382-2363
**Website:** [Department of Transitional Assistance (DTA)](https://www.mass.gov/doc/transitionbcm/)

**HUD/DHCD (Housing and Urban Development/Housing and Community Development)**

**HUD Housing**
- Public Housing Authority properties
- Mobile Section 8 Voucher
- Supportive Housing Program
- HOME Investment Partnerships Program, etc.

**Website:** [Housing and Urban Development](https://www.hud.gov)

**DHCD Housing**
- MA Voucher Rental Program
- Alternative Housing Voucher Program

**Website:** [Housing and Community Development](https://www.mass.gov/doc/housing/community/)

**MassHealth**

**Insurance Programs**
- MassHealth Standard
- MassHealth CommonHealth
- MassHealth Family Assistance
- MassHealth CarePLUS

**Phone:** 1-800-841-2900
**Website:** [MassHealth](https://www.masshealth.gov)

**Medicare**

**Insurance Programs**
- Part A (Hospital Insurance)
- Part B (Medical Insurance)
- Part C (Medicare Advantage Plans)
- Part D (Outpatient Prescription Drug Plan)

**Phone:** 1-800-633-4227
**Website:** [Medicare.gov](https://www.medicare.gov)

**Social Security**

**Benefit Programs**
- Supplemental Security Income (SSI)
- Social Security Disability Insurance (SSDI)
- Childhood Disability Benefits (CDB)

**Phone:** 1-800-772-1213 (V) or 1-800-325-0778 (TTY)
**Website:** [Social Security Administration](https://www.ssa.gov)
**Website:** [The Red Book - A Guide to Work Incentives](https://www.workwithlimits.org)

**Benefits Counseling**

**Work Without Limits Benefits Counseling and Project IMPACT**

**People Served:** SSI, SSDI, SNAP, EAEDC, TAFDC and HUD beneficiaries

**Services:** Both programs offer free and confidential benefits counseling and analysis on how work income can impact all types of public cash and healthcare benefits

**Work Without Limits Phone:** 1-877-937-9675
**Website:** [Work Without Limits Benefits Counseling](https://www.workwithoutlimits.org)
**Work Without Limits Counties Served:** Berkshire; Franklin; Hampden; Hampshire; Middlesex; Worcester

**Project IMPACT Phone:** 1-800-734-7475
**Project IMPACT Counties Served:** Barnstable, Bristol, Dukes, Essex, Nantucket, Norfolk, Plymouth, and Suffolk

**SHINE**

**People Served:** Medicare and/or MassHealth members in Massachusetts

**Services:** Serving the Health Insurance Needs of Everyone (SHINE) provides free public health insurance information, counseling and assistance as well as advice on receiving both public and employer-sponsored health insurance

**Phone:** 1-800-AGE-INFO (1-800-243-4636) and press 3

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Employment Support Programs

Employment Services Program
People Served: TAFDC beneficiaries
Services: Provides clients with basic skills, education, trainings, occupational skills and support services, such as childcare and transportation
Phone: 1-877-382-2363

MassHire Career Centers
People Served: All Massachusetts residents
Services: Provides job assistance services, including career counselors, attending workshops and short-term training, developing resumes, writing cover letters, and more
Website: MassHire Career Centers

Family Self-Sufficiency Program
People Served: HUD Mobile Section 8 Housing Choice Voucher participants
Services: Provides child care, transportation, education, job training, employment counseling, financial literacy, and homeownership counseling, among other services
Phone: 1-617-573-1150 or your local Public Housing

Ticket To Work
People Served: SSI and SSDI beneficiaries
Services: Provides access to vocational rehabilitation, career counseling, job training, job placement & more
Phone: 1-866-968-7842 (V) or 1-866-833-2967 (TTY)
Website: Ticket To Work
Website: Work Without Limits Employment Network

Benefits & Legal Advocacy

Health Care For All
People Served: All Massachusetts residents
Services: Helps individuals enroll in public health insurance programs, get assistance paying for health insurance, and answers questions about private insurance
Phone: 1-800-272-4232

MassLegalHelp
People Served: All Massachusetts residents
Services: Offers resources and information about legal issues facing lower income Massachusetts residents
Website: MassLegalHelp

Project Bread
People Served: All Massachusetts residents
Services: Online portal connecting people to SNAP (Food Stamp) information
Phone: 1-800-646-8333 (V) or 1-800-377-1292 (TTY)
Website: Getting SNAP

Massachusetts Office on Disability
People Served: All Massachusetts residents
Services: Online portal connecting individuals to public resources and information that will improve access to justice for low income and disadvantaged populations
Website: Massachusetts Office on Disability

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