

FY23 Benefits Counseling Training Feedback

Number of Responses: 59

- The Nuts and Bolts of SSI and SSDI, Public Health Insurance and Other Public Benefits

SURVEY RESPONSES

The training met my needs and expectations.

Strongly Agree/Agree **100%**

The training answered questions I had coming into the session.

Strongly Agree/Agree **97%**

The format and delivery of the content was effective.

Strongly Agree/Agree **97%**

The training content was appropriate for the audience.

Strongly Agree/Agree **98%**

The presenter was knowledgeable and engaging.

Strongly Agree/Agree **100%**

I would recommend this training to my co-workers.

Strongly Agree/Agree **100%**

I feel more confident in my ability to distinguish between SSI and SSDI and how they are impacted by work.

Strongly Agree/Agree **93%**

There was enough time for questions.

Strongly Agree/Agree **99%**

COMMENTS

What other disability-related information could you benefit from learning about?

ABLE account and PASS program.

Appeals and the disability determination process.

VA Benefits.

The application process itself.

Transition for adults with an intellectual disability with aging parents into residential group homes.

What did you like best about the training?

Brian is a fabulous presenter who most definitely knows his information. He explained everything clearly and with visuals that we can continue to use in our jobs with our clients.

It broke down SSI, SSDI and other benefits into sizable chunks of information. Each day covered a separate topic. Continue doing it this way.

I liked that there was a deep dive into the details and working relationships with all "systems". I love that it was interactive, questions were encouraged and addressed in the moment rather than held until the end and Brian was invested in making sure attendees understood what was being said.

What could be done better?

Better pacing, a little more visuals. We're visual learners rather than text based. That said it was still an outstanding presentation.

Perhaps restructure the training into four three-hour days. I think by noon many of us felt drained. Longer breaks would have been nice as well.

More information about how people get off benefits if they want to.

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MORE COMMENTS

What were the key takeaways?

I will use this info to support families/individuals through my work and my son as he enters the workforce.

SSI and SSDI are 2 distinct programs with their own rules. Reporting to SSA is critical. Working is possible and beneficial on both SSI and SSDI. There are resources to help navigate systems if interested in working and maintaining benefits and insurance.

That an individual can successfully maintain employment while on SSI and/or SSDI while still receiving their benefits. Also, reporting any changes to income to Social Security is extremely important.

The SSI calculation tool is a HUGE help. The slides and other handouts are great references to hold onto for questions in the future.

What did you like least about the training?

It was a lot of information, and it was tough to process sometimes.

The math part, but worksheet doing math formula is good.

The insurance was a bit tricky keeping straight.

An additional break could be built into the training. It is a lot of information to take in.

Any additional feedback you would like to provide?

Maybe add a discussion of what a “consumer” would have to do to avoid a negative action (such as stopping checks) from SSA. What do we do when faced with these moments?

This was one of the best trainings I have had the opportunity to take.

The presenter did a great job with fielding questions, giving examples, and breaking down benefits.