

FY23 Benefits Counseling Training Feedback

Number of Responses: 83

- Disability Benefits and Transition Age Youth
- Overview of SSA Work Incentives for Families and Persons Served

SURVEY RESPONSES

The training met my needs and expectations.

Strongly Agree/Agree **100%**

The training answered questions I had coming into the session.

Strongly Agree/Agree **100%**

The format and delivery of the content was effective.

Strongly Agree/Agree **100%**

The training content was appropriate for the audience.

Strongly Agree/Agree **100%**

The presenter was knowledgeable and engaging.

Strongly Agree/Agree **100%**

I would recommend this training to my co-workers.

Strongly Agree/Agree **100%**

I feel more confident in my ability to distinguish between SSI and SSDI and how they are impacted by work.

Strongly Agree/Agree **100%**

There was enough time for questions.

Strongly Agree/Agree **99%**

COMMENTS

What other disability-related information could you benefit from learning about?

Health insurance: MassHealth vs Medicare.

SNAP.

Anything on Autism.

What did you like best about the training?

The pace was very appropriate, the material was easy to understand and prepared nicely, and the speaker was very kind.

I have taken several SSI & SSDI trainings and I finally feel like I get it. The presenter was very clear with her delivery of information and kept the flow of the information consistent. The slides were concise and easier to understand than previous trainings I have attended.

The information presented was organized and easy-to-understand.

What were the key takeaways?

Clarification around SSI and SSDI.

That everyone should be able to work without fear of losing benefits.

The ABLE account. I told my parents about it before the training was over. We have all been wanting to save money for our twins (both Autism Spectrum Disorder) but didn't know we could use this.

What did you like least about the training?

Too many questions made the training a little long.

I wish it were a little earlier in the day because there is a lot of info to digest.

Any additional feedback you would like to provide?

I'm very impressed by the entire presentation. None of it felt like a drag.

Overall, very helpful. Presented a lot of confusing info in an easy to understand way.