

FY24 Training Summary Feedback: Disability Etiquette

1162 Attendees | 471 Responses

SURVEY RESPONSES

The training met my needs and expectations.

Strongly Agree/Agree **100%**

The training answered questions I had coming into the session.

Strongly Agree/Agree **98%**

The format and delivery of the content was effective.

Strongly Agree/Agree **99%**

The training content was appropriate for the audience.

Strongly Agree/Agree **100%**

The presenter was knowledgeable and engaging.

Strongly Agree/Agree **100%**

I would recommend this training to others.

Strongly Agree/Agree **99%**

I feel more confident in my ability to engage with people with disabilities.

Strongly Agree/Agree **100%**

There was enough time for questions.

Strongly Agree/Agree **94%**

COMMENTS

What other disability-related information could you benefit from learning about?

Intellectual disabilities/hidden disabilities.

How to communicate a disability to employer and setting up an accommodation plan.

Considerations related to how we “show up” as an employer. (wanting to be seen as offering an inclusive culture).

How to handle exterior-third parties that are not being respectful of an individual with a disability.

What did you like best about the training?

Breadth of knowledge, and the presenters clear voice when it comes to each disabled person’s preference being different when it comes to language and interaction.

The fact that it gave you real world situations and provided suggestions for how to respond to such situations.

I appreciated that the presenter mentioned having a sister with multiple disabilities. The personalized nature of what she said made the content that much more interesting.

It was conversational and engaging, open and honest.

Great return on investment! Very actionable and practical guidelines.

It went at a great pace, was very informative, and interactive. The trainer kept up with the chat well and explained things thoroughly.

What did you like least about the training?

Responding via chat. Didn’t have enough time to ponder then type a response.

Some of the multiple choice felt confusing. Like two answers were correct but one would happen first. Potentially re-format to a more subjective answering option if there is no right answer?

Some additional time for questions would be nice.

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MORE COMMENTS

What were the key takeaways from this session?

ASK THE PERSON! So simple but true! Thinking about how to support those with disabilities and not assuming it will be a one-size-fits-all. Not to overthink things sometimes. Lead with treating others the way you want to be treated.

I was fascinated by how many people actually have disabilities, whether you can see it or not.

The not saying "I'm so sorry" as a reaction to learning someone has a disability and rather say "thank you for sharing".

The word victim being replaced with survivor.

Diversity within disability. Each person is completely different in how their disability plays a role in their life. If it's uncomfortable and unfamiliar we avoid it and not deal with it. Move from uncomfortable and avoidance to engaging. Focus on the skills and abilities and not assume what they can or cannot do assuming their 'disability' is a hindrance. Focus on people first.

Speaking to the person and not their disability.

What could we have done better?

Would be great to include someone with disabilities to share their stories.

More time to think about your reaction to scenarios and examples given.

Any additional feedback?

Overall excellent training. Bonnie was wonderful.
Appropriate content, length, and amount of engagement.

Straight forward presentation, to the point, great common examples, liked the poll to see how we differ in our responses. Eye opening, thank you.

This should be required information for all hiring managers. Actions speak louder and saying we support this effort requires employees to be informed so we don't bring in these individuals with ignorance amongst the team, and create uncomfortable scenarios.