



## FY24 Public Benefits Training Feedback

155 Attendees | 64 Responses

- · Disability Benefits and Transition Age Youth
- Overview of SSA Work Incentives for Families and Persons Served
- The Basics of Social Security Work Incentives for Providers

#### SURVEY RESPONSES

The training met my needs and expectations.

Strongly Agree/Agree **98%** 

The training answered questions I had coming into the session.

Strongly Agree/Agree **96%** 

The format and delivery of the content was effective.

Strongly Agree/Agree 100%

The training content was appropriate for the audience.

Strongly Agree/Agree 100%

The presenter was knowledgeable and engaging.

Strongly Agree/Agree 100%

I would recommend this training to others.

Strongly Agree/Agree 100%

I feel more confident in my ability to distinguish between SSI and SSDI and how they are impacted by work.

Strongly Agree/Agree 100%

There was enough time for questions.

Strongly Agree/Agree **98%** 

### **COMMENTS**

# What other disability-related information could you benefit from learning about?

Anything that would benefit or affect individuals' ability to live an independent life and/or effect employment wages and hours.

#### What did you like best about the training?

I learned very clearly what the difference is between SSI and SSDI for the first time ever! I appreciated how concise and clear you presented the information.

It was interactive and the presentation was well thought out with great information.

Clear and concise "slides" and the presenter was very knowledgeable and personable.

It cleared up misinformation I had about losing social security means losing MassHealth.

#### What could we have done better?

I would have liked a chance to break out into small groups to do the math ourselves.

#### What did you like least about the training?

Training was a little long without a break.

#### What were the key takeaways from this session?

Substantial Gainful Activity amount.

Sit down with a benefits counselor if starting to work.

Things that an ABLE account can pay for and can put money from a trust into ABLE.

Keeping receipts not only for taxes, but to prove disability related work expenses (i.e. The Ride).

People have up to 3 years to file for expedited benefits if they can no longer work.

#### Any additional feedback?

It has relieved me of years of stress believing losing social security equals losing MassHealth.

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