

FY25 Training Summary Feedback: Disability Etiquette

706 Attendees | 264 Responses

SURVEY RESPONSES

The training met my needs
and expectations.

Strongly Agree/Agree **99%**

The training answered questions
I had coming into the session.

Strongly Agree/Agree **99%**

The format and delivery of the
content was effective.

Strongly Agree/Agree **100%**

The training content was
appropriate for the audience.

Strongly Agree/Agree **100%**

The presenter was knowledgeable
and engaging.

Strongly Agree/Agree **100%**

I would recommend this training
to others.

Strongly Agree/Agree **100%**

I feel more confident in my
ability to engage with people with
disabilities.

Strongly Agree/Agree **99%**

There was enough time for
questions.

Strongly Agree/Agree **94%**

COMMENTS

What other disability-related information could you benefit from learning about?

How disability benefits are designed by state and local programs so an employer can design jobs/careers/roles where one can keep their benefits and have a part time job/job sharing- who knows what we could design if we knew more.

Non-apparent disabilities and ways in which our growing HRO culture could address this in a more marked way.

How to act/intervene/react when we are witness to someone treating someone with disabilities inappropriately or unkindly.

What did you like best about the training?

The passion exhibited on the topic via the presenter. How receptive and knowledgeable - incorporating her own life experiences. Actually creating an environment for us to admit past experiences that illustrated lack of tools - the most simple approaches.

I liked the participation in the polls. It really got me thinking of different scenarios we might go through and listening to peoples approach really helps.

Real life examples, what not to do vs what to do, accessibility tips like sign or language interpreter etiquette or presentation accessibility tips for colorblindness, great pacing, everything felt relevant and important, it felt like a great use of my time.

Really practical tips and guidance and opportunity to question yourself and put into practice.

One thing I liked was the way that the chat function was used. Made the presentation feel intimate and inclusive.

What did you like least about the training?

There wasn't enough time for me to take notes from the slides that I would love to come back to. Ex: HANDLE

Too short - maybe 90 minutes would be better.

The topics are highly complex; the only limitation was time.

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MORE COMMENTS

What were the key takeaways from this session?

Assuming without asking is something I can take away from the training. The concept of ATP (Ask the Person) resonated with me.

Recognize the person not the disability.

The 'basic' scenarios that you think you know how to navigate politely and then find out you could be better.

Verbiage and behavioral direction—hopefully by our modeling kinder and more educated reactions to situations, others will follow our lead.

The case studies were very helpful - not a one-size-fits all for every person / scenario.

A disability doesn't have to be viewed with a negative lens, it's part of a fellow human's experience and story, and often is a huge component of one's strength, rather than a handicap, to their success!

What could we have done better?

Maybe longer or a 2-part training for more information.

Sharing this training with the whole company so we have more people learning this very important information.

Breakout groups for more discussion with colleagues.

Opportunities for those with disabilities to speak on situations they have experienced since there can be many opinions about the same disability.

Any additional feedback?

I'm awkward in all social situations but now I have a better idea of how to not be awkward in situations with people with disabilities.

Thank you so very much for being a true advocate & sharer of knowledge. I am visually impaired. I myself am having difficulty accepting & processing. The scenarios and interactive poll engagement was priceless.

I will use this training in my personal life as well as my professional life. Lots of value here!

I appreciate this training and my company's continued commitment to diversity, equity and inclusion.